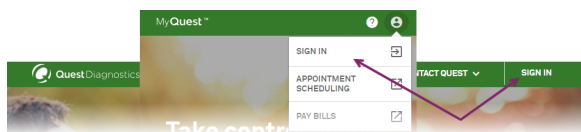
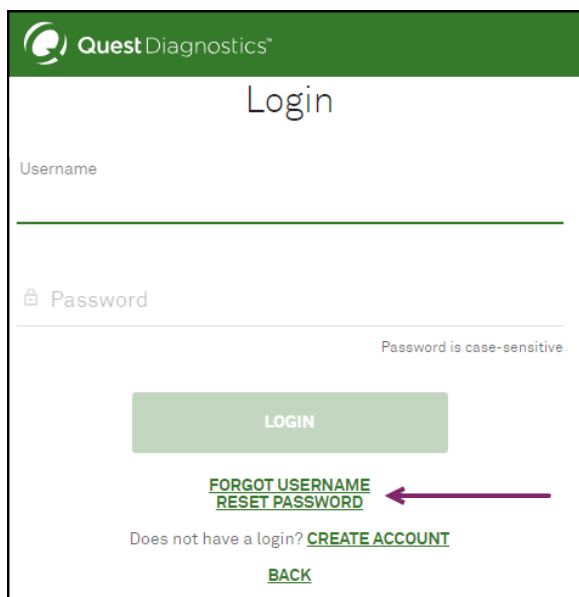


Reset a forgotten password

1. Go to MyQuest.QuestDiagnostics.com.
2. Click **SIGN IN**.



3. Click **RESET PASSWORD**.



QuestDiagnostics™

Login

Username

Password

Password is case-sensitive

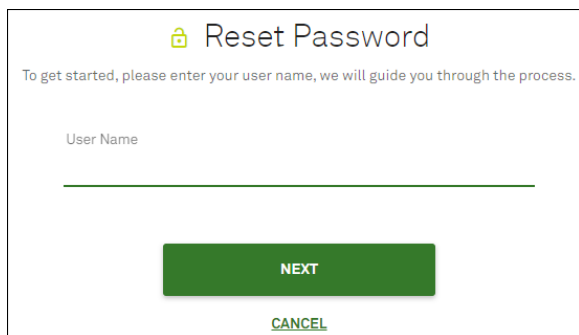
LOGIN

**FORGOT USERNAME
RESET PASSWORD** ←

Does not have a login? [CREATE ACCOUNT](#)

BACK

4. Type your *User Name* and click **NEXT**.



Reset Password

To get started, please enter your user name, we will guide you through the process.

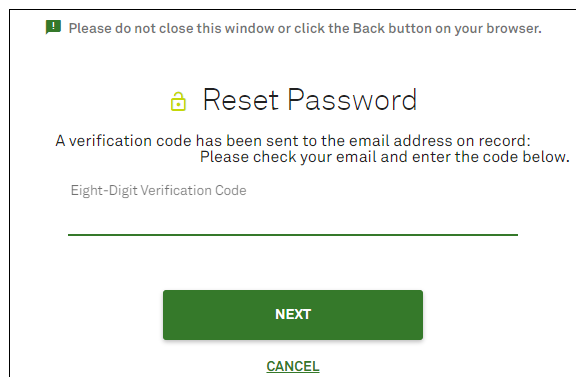
User Name

NEXT

CANCEL

5. Check your email (the one that is associated with your MyQuest account) for a message with the following:
From/Sender: Services@QuestDiagnostics.com
Subject: Verification code to reset password for your MyQuest account

6. Type the *Eight-Digit Verification Code* and then click **NEXT**.



Please do not close this window or click the Back button on your browser.

Reset Password

A verification code has been sent to the email address on record:
Please check your email and enter the code below.

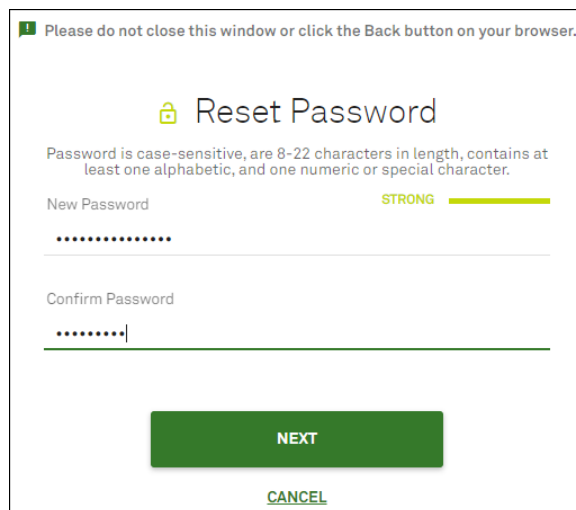
Eight-Digit Verification Code

NEXT

CANCEL

IMPORTANT! If you received multiple codes, use the one most recently received.

7. Type your new password, and then type it again to confirm.



Please do not close this window or click the Back button on your browser.

Reset Password

Password is case-sensitive, are 8-22 characters in length, contains at least one alphabetic, and one numeric or special character.

New Password **STRONG**

.....

Confirm Password

.....|

NEXT

CANCEL

Passwords are case-sensitive, must be 8–22 characters in length, and contain at least 1 alphabetic and 1 numeric or special character.

8. Click **NEXT**.
9. When you see the *Success* page, click *Back to Login* and then log in to your account with your new password.

If you need additional help, send us an email:
MyQuestSupport@questdiagnostics.com

QuestDiagnostics.com

Quest Diagnostics Incorporated and its subsidiaries (Quest) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1.844.698.1022. ATENCIÓN: Si habla español (Spanish), tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.844.698.1022. 注意: 如果您使用繁體中文 (Chinese), 您可以免費獲得語言援助服務。請致電 1.844.698.1022.

Quest, Quest Diagnostics, any associated logos, and all associated Quest Diagnostics registered or unregistered trademarks are the property of Quest Diagnostics. All third-party marks—® and ™—are the property of their respective owners.

© 2019 Quest Diagnostics Incorporated. All rights reserved.

9/2019