Quick Reference Guide

Reset a forgotten password

2. Click SIGN IN.
3. Click Reset Password.
4. Type your username and click Continue.
5. Check your email (the 1 that is associated with your MyQuest account) for a message with the following:
   From/Sender: NoReply@QuestDiagnostics.com
   Subject: Password Reset
6. Type the verification code and then click Continue.
7. Type your new password, and then type it again to confirm.
8. Click Continue.
9. When you see the Your password has been reset message, click Back to Sign In and then sign in to your account with your new password.

If you need additional help, send us an email: MyQuestSupport@QuestDiagnostics.com

IMPORTANT! If you clicked Resend code, make sure to use the code in the email that has the same ending numerals as specified in the on-screen message.

Passwords are case-sensitive, must be 8–22 characters in length, and contain at least 1 alphabetic and 1 numeric or special character.

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