


Creating a MyQuest™ account

A MyQuest account is required to purchase tests in QuestDirect™. In addition, you will use your MyQuest account to view your lab test results.

- 1 Go to QuestDirect.QuestDiagnostics.com, add 1 or more tests to your cart, click  to review your purchase, and then click *Checkout*.
- 2 When prompted with the following options, click *Continue As New Customer*.

- 3 Schedule your appointment by entering your search criteria, selecting an available time slot, and clicking *Next: Your Info*.

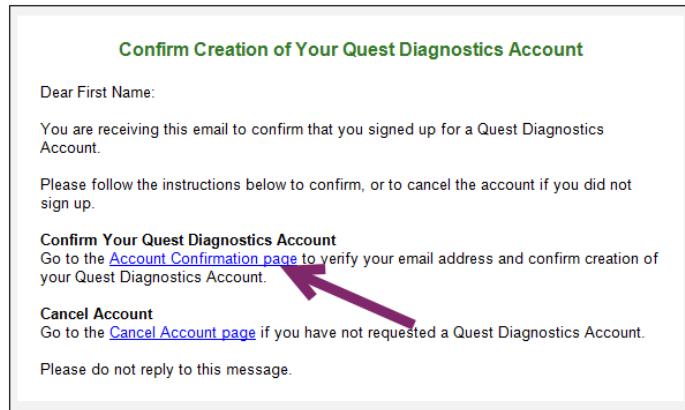
- 4 In the *Personal Information* area, complete all required fields and then click *Continue*.

- 5 When prompted, verify that your personal information is accurate. Your personal information is used to match you to your lab results.
- 6 In the *Create Your Account* area, type your email address and a password, and then click *Create Account*.

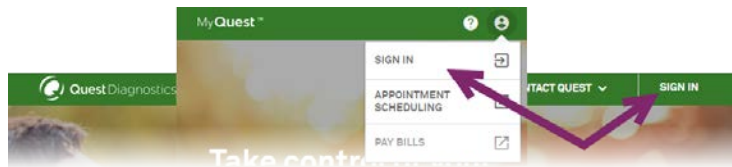
Note: Passwords must include at least 8 characters and contain at least 1 alphabetic and 1 numeric or special character. Additionally, passwords are case sensitive and cannot be the same as your username.

- 7 If a reCAPTCHA window appears, select the specified items and click *Verify*; otherwise, continue with the next step.
- 8 In the *Payment Information* section, complete all required fields, select the terms of service checkbox, and then click *Purchase*.

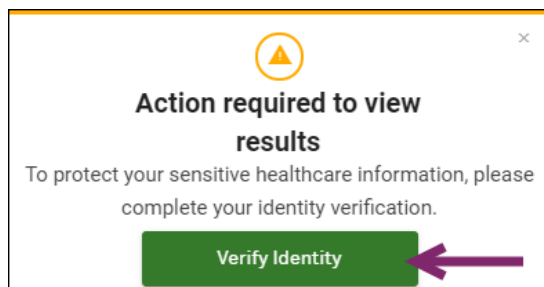
- 9 Access the email account that you entered in step 5 and open the “Registration Email Confirmation” email from Services@QuestDiagnostics.com, which might be in your spam folder.
- 10 Click the *Account Confirmation page* link to verify your email address.




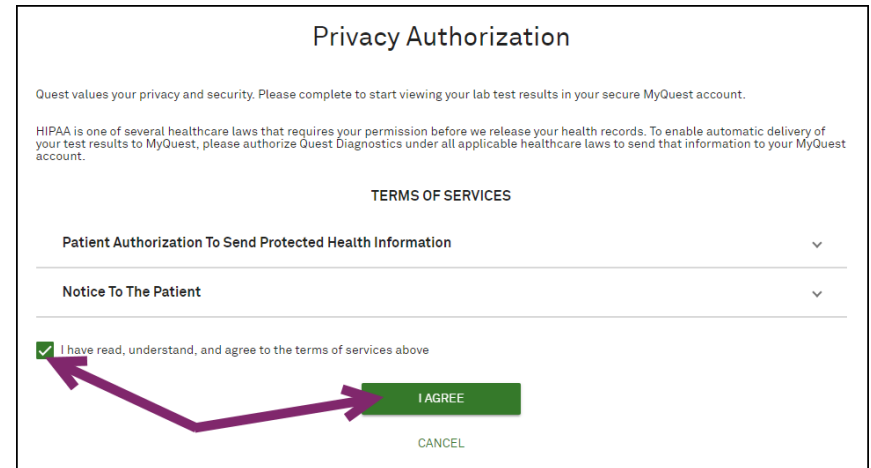
- 11 Go to MyQuest.QuestDiagnostics.com and **SIGN IN**.



- 12 When prompted, click *Verify Identity* to start the identity verification process so that you can view your test results when they become available.



- 13 Read the *Identity Verification* statement, optionally type the last 4 digits of your social security number (especially if you have a common name), and then click *Continue*.
- 14 On the *Identity Verification Questions* page, answer all 3 questions, and then click *Continue*.
- 15 On the *Privacy Authorization* page, click  to read the *Patient Authorization To Send Protected Health Information* and the *Notice To The Patient*. Select the *I have read, understand, and agree to terms of service above* check box and then click **I AGREE**.



Congratulations! You have successfully created a MyQuest account and verified your identity. If you had lab tests done at Quest Diagnostics® within the last year, those lab results will be available in MyQuest within the next 24 hours. Otherwise, results will be available within 2–5 days of your visit to a Quest Patient Service Center.

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